



AI QA experts working with your team

Expanded coverage and hands-on coaching with tools like CARBON

 CARBON by Testers.ai supports our work

Expert testing support and team enablement

Experienced human QA specialists, amplified by AI.

More coverage, sooner

Our AI QA experts investigate important journeys and edge cases with CARBON and complementary tools. Your team gets actionable findings and evidence.

Skills your team can keep

Build your team's skills through guided setup, live testing sessions and practical coaching. Learn to use tools like CARBON in your own workflow.

Hands-on support, coaching, or both

icebergqa.com

Coverage around your product's real risks

Release readiness

Deployment, recovery and known gaps

User access

Sessions, roles and account boundaries

Integrations

Failures, retries and partial success

Data security

Exposure, permissions and sensitive data

Performance

Realistic data and growing traffic

Hidden blockers

State and multi-step behavior

Iceberg QA leads. CARBON supports the work.

Iceberg QA experts

Test design, exploratory judgment and hands-on coaching

The CARBON harness

Risk-based workflows, specialist perspectives and saved evidence

Your product team

Customer intent, priorities, acceptable risk and release ownership

CARBON works inside compatible coding agents such as Claude Code, Codex and Cursor.

Expert help across the delivery team

Developers

Work from reproducible findings and verify focused fixes.

Business analysts

Turn business intent and exceptions into testable expectations.

Delivery / PC

Coordinate findings, owners and the evidence still needed.

Testers / QA

Pair with our experts to deepen exploration and test design.

Architecture / SA

Prioritize cross-service risks and failure recovery.

CTO / leadership

Set boundaries and evaluate the value of AI-assisted QA.

Experts direct a repeatable testing loop

01

Understand

Intent, code and existing tests

02

Prioritize

Risk and important journeys

03

Exercise

Checks and exploratory behavior

04

Explain

Evidence, findings and gaps

05

Continue

Retest or investigate the next risk

CARBON organizes the loop. Our experts challenge the checks and review the evidence.

Specialist perspectives, guided by our experts



AI

Security



AI

Privacy



AI

Accessibility



AI

Performance



AI

Usability



AI

**AI-generated
code**

AI perspectives extend exploration. Human experts review the findings.

Deeper checks across a customer journey

01	02	03	04
Start	Vary	Interrupt	Verify
Add an item and choose delivery.	Open a second tab and change quantity.	Simulate a slow response and retry.	Check order, receipt, inventory and session.

Our experts test the transitions and recovery, as well as the happy path.

A shared map for experts and your team

The screenshot displays the Iceberg QA interface, which provides a shared map for experts and your team. The interface is organized into three main sections:

- Left Sidebar:** A list of pages captured, including 'Brewtown Coffee — Home', 'Menu - No matching drinks', 'Brewtown Coffee — Contact', 'Brewtown Coffee — About', 'Brewtown Coffee — Menu', 'Menu - All items restored', and 'Menu - Tea selected'. Each entry includes a small thumbnail and the file path (e.g., /index.html - anonymous).
- Central Main View:** Displays the selected page, 'Brewtown Coffee — Home'. It includes a 'Expand page' button and a 'Click the capture to enlarge.' instruction. The main content area shows a screenshot of the website with numbered annotations (1 and 2) highlighting specific elements. Below the screenshot, there are sections for 'User journeys - 1' (Home → menu → contact) and 'Elements on this page - 2' (Click See the menu, Return home; click Contact).
- Right Sidebar:** Contains the 'SELECTED PAGE' section, which shows the page name and a 'What we know' section. Below this, there is a 'What to test next' section with a list of checks: 'Inspect Click See the menu and define missing checks', 'Inspect Return home; click Contact and define missing checks', 'Risk assessment & technical details', 'Changes & history', and 'All checks for this item'. A 'Tell Carbon what matters here' link is also present.

What was seen?

Pages, states and evidence

What comes next?

Untried checks and important risks

Existing demo capture. Advanced controls shown may require Pro.

Evidence your team can act on

What worked?

Executed checks and the evidence behind them.

What failed?

Consequence, reproduction and a verification check.

What remains open?

Blocked journeys, untested risks and assumptions.

What should happen next?

A reviewed recommendation, next checks and repair priorities.

Testing within your approved boundaries

Approved context

Use synthetic data and an approved coding agent / model.

Explicit permissions

Approve writes, load generation and intrusive tests separately.

Evidence handling

Review saved artifacts, sharing, access and retention.

Analytics setting

Review command telemetry and disable it if policy requires.

Coaching on your own product

Guided setup

Configure the approved tools and agree safe testing boundaries.

Live working sessions

Practice risk selection and exploratory testing with our experts.

Evidence review

Learn to reproduce findings, challenge results and verify repairs.

Independent practice

Apply the workflow to your next change with a repeatable approach.

A CARBON walkthrough with an expert

/carbon-demo

Create a disposable project and start a first run.

/carbon-issues

Investigate one multi-step flow in that demo.

/carbon-map

Show what was explored and what needs attention.

Our experts explain what to test, why it matters and how to interpret the result.

CARBON editions supporting the work

CARBON Light

Free harness

- A bounded first run
- Focused tests and issue hunting
- Accessibility checks
- A current-assessment map

CARBON Pro

Access by agreement

- Deeper specialist commands
- Continuous test and repair loops
- Confidence investigations
- Team review and advanced history

Iceberg QA services are scoped separately. Tool access and licensing also apply.

CARBON Light commands

/carbon

Run a bounded, broad assessment.

/carbon-test

Test one named feature or flow.

/carbon-accessibility

Investigate accessibility barriers.

/carbon-help

Choose a useful next step.

/carbon-demo

Start with a disposable demo project.

/carbon-issues

Hunt reproducible bugs and state failures.

/carbon-map

Visualize the current assessment.

/carbon-settings

Manage local run preferences.

CARBON Pro commands

All eight Light commands, plus these 47 dedicated workflows.

Product & experience

- /carbon-functionality
- /carbon-ui
- /carbon-ux
- /carbon-usability
- /carbon-privacy
- /carbon-security
- /carbon-performance
- /carbon-networking
- /carbon-state
- /carbon-reliability
- /carbon-compatibility
- /carbon-content
- /carbon-data
- /carbon-api
- /carbon-intl
- /carbon-localization

Test workflows & team

- /carbon-more
- /carbon-auto
- /carbon-forever
- /carbon-browser
- /carbon-generate
- /carbon-tests
- /carbon-failure
- /carbon-ai-upgrade
- /carbon-personas
- /carbon-human
- /carbon-feedback
- /carbon-integrations
- /carbon-stats
- /carbon-full-report
- /carbon-load
- /carbon-stress

AI & confidence

- /carbon-confidence
- /carbon-confidence-init
- /carbon-confidence-plan
- /carbon-eval
- /carbon-review
- /carbon-release
- /carbon-incident
- /carbon-eval-design-review
- /carbon-release-review
- /carbon-security-review
- /carbon-skeptical-review
- /carbon-statistical-review
- /carbon-chatbot
- /carbon-agentic
- /carbon-geo

Where would expert help matter most?

Which journeys need deeper coverage?

Where would hands-on support help now?

What should your team learn to do themselves?

Testing support and team training

<https://icebergqa.com/>